

As an employee of The Gem Group you (and your family) are entitled to the following benefit:



How Health Advocate Can Help You and Your Family

Your employer-paid Health Advocate benefit offers you access to a team of highly trained medical professionals and benefits specialists to help you personally navigate the healthcare system whenever you need help to resolve your healthcare and insurance-related issues.

In this time of the Swine Flu outbreak, Health Advocate is ready to help you or your family members with your concerns.

Here is how Health Advocate can help:

- Locate doctors and hospitals anywhere in the country
- Arrange and schedule appointments
- Help schedule specialized tests
- Transfer medical records, lab-results and other pertinent tests to a new physician
- Clarify general questions about Swine Flu, tests treatments and medications
- Provide information about recommendations to prevent Swine Flu
- Address any pertinent coverage, billing and related administrative issues

As always, Health Advocate stands ready to help you with any additional concerns. They can help address eldercare issues, navigate within an insurance company to obtain approval for needed services, negotiate fees with non-participating healthcare providers and help you resolve a range of other healthcare or insurance-related issues.

Remember, the Health Advocate service covers you, your spouse, dependent children, parents and parents-in-law.

Simply call: Health Advocate at 1-866-695-8622 (toll-free).